



Shipping and Return Policy

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1. RETURNS

1.1 For software licenses:

Our free edition of melda.io can be accessed and used freely from our site app.melda.io. Users should test this version before purchasing other versions whether it is able to fulfill their needs. Also, it is advised that customers should contact us before purchasing demo request and technical questions.

Under these conditions, unfortunately, we can't offer you a refund or exchange after purchasing software licenses.

2. SHIPPING

The software licenses will be provided automatically after successful payment and will not be shipped.

3. ABOUT US

We are PranaGEO Ltd. Şti. and our address is Eski Çesme Mah. Ergün Soykan Sokak No. 4/3 48400 Bodrum / Muğla / Türkiye. You can contact us at connect@pranageo.com.